
From: Central Van Lines Move Management
Sent: Wednesday, March 30, 2016 10:04 AM
To:
Subject: Detailed Premove Info RE: Household Goods Relocation - GBL# ABCD0213765 (CVNI)
Attachments: HRHV - CVN2 - For Member.pdf; Consignment Guide - OJ.pdf
Importance: High

****PLEASE READ CAREFULLY AND PROVIDE ALL REQUESTED RESPONSES & INFORMATION****

This is Central Van Lines, the transportation service provider (TSP) that will be moving your **Household Goods shipment from North Carolina to Okinawa (GBL/Reference # ABCD0213765)**. You should have already received a basic introduction e-mail from us, asking for a few key pieces of information, and advising you that a more detailed e-mail was forthcoming. This is that e-mail! Please **read this very carefully**. Below you will find important information about your Household Goods move, including some questions that we need your answers to in order to provide you a relocation without any hiccups. First, a very critical notice regarding firearms and ammunition:

****YOU MUST NOTIFY ME IMMEDIATELY IF YOU PLAN TO SHIP A FIREARM, SWORD, OR WEAPON OF ANY KIND AND/OR LIVE AMMUNITION! FAILURE TO DO SO MAY RESULT IN SEVERE SHIPMENT DELAYS AND INTRUSIVE CUSTOMS EXAMINATIONS!****

The government booking order shows that you have requested a pack & pickup date of 4/21 and a delivery date of 5/20. Based on our experience with moves on this transit channel, combined with any information you've provided regarding your destination arrival and housing availability, a more realistic time frame to expect delivery is 7/1/2016. We therefore would like to set **7/1/2016** as the "**Required Delivery Date (RDD)**". Please recognize however that this date is only an estimate, and not a guaranteed date of delivery. **Please reply if you have any objection to this change in RDD, otherwise the RDD will be set on the Govt Bill of Lading as 7/1/2016.**

Below is the information we have on file regarding your availability at your new destination. Please advise me right away if any of this is incorrect, or if you have more updated information to give me:

You're arriving at your destination on/about: Unknown

Your current housing availability status is: Unknown

You're receiving the keys to your home on/about: Unknown

Do you have a **Front Load Washing Machine** in your shipment? If so, you will need to locate the original shipping/stabilization bolts that your washer came with. If you do not have them any more, you will need to obtain them from the manufacturer. I can provide a list of how to obtain them for the most common manufacturers...just let me know.

Are you planning to ship any other high risk, high value, or special items? e.g. *FIREARMS*, memory foam mattresses (like Tempurpedic), motorcycles, or alcoholic beverages? Some of these may be prohibited, or may require special handling. How about *AMMUNITION*, jewelry, or currency? Be aware that those items are *always* prohibited in your personal property move. Under no circumstances may *AMMUNITION*, jewelry, or currency be included. Additionally, please read the attached High Risk / High Value Program Guide so you are fully educated on the importance of this matter.

Your packing will be performed by the following appointed local contractor:

Name: XYZ MOVING & STORAGE

Location: FAYETTEVILLE, NC

Phone: 910-555-1234

This agent will contact you to perform a pre-move survey. If you do not hear from them within a week before your scheduled first pack date, please contact them. Please do not hesitate to contact me should you have any questions or concerns regarding your relocation now or at any time during your move.

We look forward to the opportunity to provide you an excellent move, and will be talking to you again soon. Please take the time now to provide any information or documentation that I have requested above, or ask me any clarifying questions you may have, so we can get this show on the road!

Yours,

[Name]

Central Van Lines (CVNI)

310-214-3435

www.centralvl.com